



# Revolutionize your team's work experience with Mercer and ServiceNow®

## Making moments matter

Isn't it time to elevate your employees' experience at work? Seamless transactions are part of your everyday life as a consumer. But in business, old systems, incomplete data and process gaps are too often the norm. Make it easy for your employees to get the support and services they need.

## Meeting your business objectives

Will your systems integration partner build your instance with an eye to your strategic business objectives? Or will they only help you go live, and then walk away?

Our clients tell us that they need case and knowledge management. They want to track the status of their projects in real time, on demand. And they need innovative tools and support with employee document management.

We do all of that — while bringing robust HR experience, industry best practices and a focus on the employee's user experience.

**Learn more at**

[www.mercer.us/servicenow](http://www.mercer.us/servicenow)

welcome to brighter



## **Mercer Digital Solutions**

Implementations  
Integrations  
Optimization  
Post-production support

## **ServiceNow**

HR management  
Automated HR processes  
HR administration  
Knowledge base

## **Mercer**

Change management  
HR transformation  
Communications  
Industry experience

